

Temporarily Closed... but Open

The safety and health of our employees and customers is of the utmost importance during the COVID-19 outbreak. We have chosen to follow the recommendations of self-isolation/social distancing, with a total company temporary closure starting March 25, 2020.

It is imperative for us to continue to assist and serve you, as the future of our business relies on our customers. Listed below are the contact numbers for texts and calls, and email addresses, so that you can contact us, and we will serve you immediately, remotely with assistance. You may also message us on social media, and we will happily help you. Appointments, deliveries, purchases and virtual tours of our products and services are available... you just have to ask us. We are happy to help in any way we can.

For Admin:

Danny Smyl- 780-645-9591, dsmyl@smylrvcentre.com

For Service and Parts:

Dean Smyl- 780-614-7147, deansmyl@smylrvcentre.com

For Sales and RV Rentals:

Brian Smyl- 780-614-3748, briansmyl@smylrvcentre.com

COVID-19 Safety Protocols

As we navigate our way through this unprecedented circumstance, we at Smyl RV Centre wish to assure our extended family of customers, staff, family and friends that we are taking every precaution to ensure our mutual safety while we attempt to continue to provide the modified level of service.

Depending on the particular service request we receive the following are precautions you can expect to see from us. Protocols may differ slightly by department.

- Beginning March 25th our facilities will be locked down temporary, providing no outside access except by appointment. Staff contact information will be posted on the door, on our website smylrvcentre.com and through links on social media.
- Requests for appointment will require the completion of a brief verbal questionnaire regarding travel history and presentation of symptoms. Anyone with a history of international travel in the past 14 days or presenting any symptoms of illness will be asked to reschedule.
- Appropriate staff will greet their appointments at our front door, social distancing will be maintained- no physical contact allowed, 2 meter separation practiced.
- Guests will be requested to sanitize their hands using disinfectant wipes or sanitizer provided.
- Any RV's that are brought in for service will be isolated for 7 days prior to staff beginning work to mitigate the treat of infection.

These precautions as well as any others that become necessary and prudent will continue to be practiced until we receive indication from the Health authorities that the treat has been mitigated and normal for operations can resume. Please understand we do this as a preventative measure. We thank you all for your support. Stay safe and healthy out there.

Management- Smyl RV Centre